

FY 2012 Annual Report

People Plus supports an engaged, healthy, and independent life for older adults, while joining others to build community for all ages.



A Busy Year of New Faces and New Achievements

Enjoying its second year in the town-renovated Union Street School, People Plus embraced the fiscal year 2011-2012 with a new Executive Director, a new Programming Coordinator, a new Teen Center Coordinator, new responsibilities for familiar faces, a new logo and a record high membership participation – totaling almost 900 members by the end of June 2012!

Joining the organization in the fall of 2011, People Plus Executive Director, Stacy V. Frizzle hit the ground running and brought with her a reinvigorated level of energy for the Center. Increased marketing efforts led to a much needed surge in program attendance, membership renewals and new-member registrations. The Center has never before seen this level of participation and excitement and it is contagious!

Filling some very big shoes left by former Executive Directors Sigurd Knudsen, Susan Cole and James Pierce, Frizzle came to People Plus by way of The Coca-Cola Company and the Brunswick Downtown Association where she served as Marketing Director, forging many community relationships which have been valuable to People Plus.

In January, Rebecca Banks joined us as Programming/Outreach Coordinator responsible for classes at the Center, volunteers, and outreach programs. A Texas transplant, Banks has been in Brunswick for over 5 years and embraced her role at the Center by immediately connecting in a warm and personal way with our many dedicated volunteers and tireless instructors.

Inheriting her new role from two valuable interim contractors, Jill Victor and Joanne Rosenthal, Banks revamped the Center's programming, working with the instructors to keep what works while adding new and exciting offerings. She worked with volunteers Gladys Szabo and Judy Krok to clean up the procedures at the front desk, and along with Szabo's help manages a team of hard-working, dedicated, happy volunteers who spend their time at the Center working and chatting and "giving back". Banks's smiling face and organized touch can be seen in all that the Center offers.

Our long-term staff members, Membership Coordinator Frank Connors and Office Manager Betsy White, continue to be the heart of the Center. From managing the daily operations to producing an amazing newsletter every month, those two are a dynamic duo of Membership, Event and Center organization. With help last year from former staffers Kathy Muench, and Mike Fligel and current staffer Dottie Moody, Connors has seen the membership grow to record levels while Betsy manages to keep us all organized and in check.

Another new face at the Center, Pete Coffin, joined us last year as Teen Center Coordinator. Taking over when Jordan Cardone retired, Pete has proven time and again that he connects with the Teens in a youthful way while shepherding them to better educational achievements, improved behavior and increased attendance numbers. Area native Coffin grew up in Harpswell and graduated from Mt. Ararat High School. Leaving the Brunswick area for college and career, he returned from several years in Thailand with a wife and young son to embrace the Teen Center position with intelligence and empathy. *Continued on page 2.* We welcomed new Board of Trustee members, Jack Hudson, Bill Gannon, Corie Washow and Don Kniseley, and welcomed back Jim Pierce. We also said goodbye to retiring Board members, Richard Brautigam, Joan Phillips and Greg Shea who together had almost 25 years of service with the organization!

We celebrated our 35th year in the summer of 2012 with over a hundred members, community partners and other area residents for a day of fun, music and burgers on the beautiful grounds of Brunswick Landing, loaned to us for the day by the Midcoast Regional Redevelopment Authority.

Continuing its long tradition of providing social outreach and educational classes to the Brunswick, Harpswell and Topsham areas, People Plus had a very good year in 2011-2012.

With grant awards from MEHAF, the Senter Fund, the John T. Gorman Foundation, the Maine Community Foundation, and the Davis Fund, support from Spectrum Generations, the United Way, and the Towns of Brunswick and Harpswell, reaching our Annual Fund goal of \$50,000, and another successful Music In April fundraiser, the organization finished out the fiscal year with a small surplus.

Yet, despite that surplus and last year's growth, we, along with most other non-profits face an ongoing struggle to "keep the lights on" in the coming year. We will continue to control costs, build income, and strengthen our partnerships with other organizations while developing new programming, increasing membership and growing our volunteer base.

People Plus fills a vital role in the life of the greater Brunswick region. Our many and varied programs which provide community connections include:

Activity Groups

During the year, over 250 people participated in several activity and interest groups at People Plus, including bridge, Civil War book club, crafters, cribbage, course in miracles, ping pong, quilters, photography club, brownbag lunches, social clubs, and writers' group, Computer Tutor and Tutors for Technology with the Curtis Memorial Library. Each of these regularly scheduled group activities has a volunteer host to welcome and assist newcomers.

Community Events and Programs

People Plus presented 42 public, educational programs during the year, reaching almost 1,000 attendees.

Fee-based Classes

Last year, 489 people enrolled in our art, exercise, dance and educational classes, paying a total of \$28,955 in fees.

Good Morning

The Good Morning program is a confidential check in system for residents of Mid Coast Maine who are over 60 or disabled. Participants call a special number each day to say that they are all right. If a call does not come in by 9:30 am, a volunteer first calls the home,



Executive Director Stacy Frizzle and Trustee Joan Phillips show off a 35th anniversary t-shirt.

second, calls the participant's listed contact person, and third, calls local law enforcement to request that a wellness check be conducted at the home.

In 2011-2012, 42 participants made calls that were answered by volunteers 365 days a year. Volunteers made calls to participants who did not call in, and made referrals to police for wellness checks.

Health and Wellness

Blood pressure checks: Before each monthly Lunch and Connections meal, a CHANS home health professional offers free blood pressure tests.

File of Life: People Plus distributes free "Files of Life" which are used to record essential health information, including names and telephone numbers of primary care providers, emergency contacts, medical conditions, medications, and advance directives.

Light Body Healing Clinics: a total of 138 people benefited from therapeutic massage sessions donated by ten volunteers from Greater Brunswick Physical Therapy, offered every other month during the last half of the year.

Reiki: Three Reiki practitioners offered free treatments throughout the year in the Center's private healing room.



Former Governor Angus King came to People Plus for his flu shot.

Meal Programs

Men's Breakfast: On the second Wednesday of each month, Program Coordinator Frank Connors prepared a hearty men's breakfast, feeding a total of 198 people during the year.

Women's Breakfast: Instituted in January, this new program has seen approximately 25 women enjoying breakfast on the fourth Wednesday of the month.

Lunch and Connections: On the third Thursday of each month, we served healthy, well-balanced lunches, partially underwritten by Spectrum Generations. Good food and good company combined with interesting, informative speakers. A busy kitchen crew of about 20 volunteers served almost 700 meals

Lunch Out: An open group of members got together on the second Tuesday of each month, visiting the area's many fine restaurants.

Tax Assistance

AARP tax aides helped almost 200 people prepare their income taxes at People Plus this year.

People Plus Media

News and Views: People Plus has its own interview-format public cable television program, "News and Views." A new 30-minute program is recorded each month, and shown several times a week on local public access channels. People Plus News: The monthly newsletter, "People Plus News," available in print and electronically, is the major media vehicle used by People Plus to reach current and potential members. The sale of advertising in the paper is also an important source of income for People Plus. In 2011, we printed and distributed 42,000 copies of the newsletter. In addition to those sent to members and friends, copies were made available for free pickup at 64 sites throughout the region. We are now sending the newsletter electronically to over 2,000 email addresses of members and community partners every month.

In January 2012, we created the **Peek of the Week**, a weekly electronic communication sent to our 2,000 email contacts.

The Pulse Page debuted in the *Times Record* in 2011 and runs free of charge the fourth Monday of every month, reaching approximately 10,000 readers in print and online.

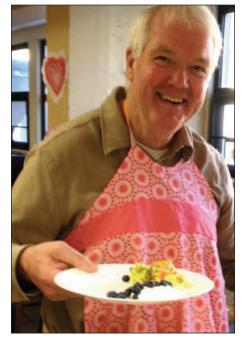
The People Plus **Facebook Page** also went live in 2012 and is updated weekly with photos, events, the newsletter and Pulse Page, class information and links to our website.

www.peopleplusmaine.org: Full of information including an online Calendar, photos, news and program schedules, copies of the newsletter and links to videos of the TV show.

Volunteer Transportation Network (VTN)

VTN pairs volunteer drivers with adult residents of Brunswick, Harpswell and Topsham who cannot drive, have no other access to transportation, and need rides within the local community.

During the year, over 20 volunteers provided almost 1,000 free rides for 53 riders. They made multiple pick ups helping people without access to transportation reach vital services to meet their needs. The transportation program's 2011-2012 operations were supported by grants from the United Way and the Maine Health Access Foundation.



Frank Connors helped out at the first People Plus Women's Breakfast.



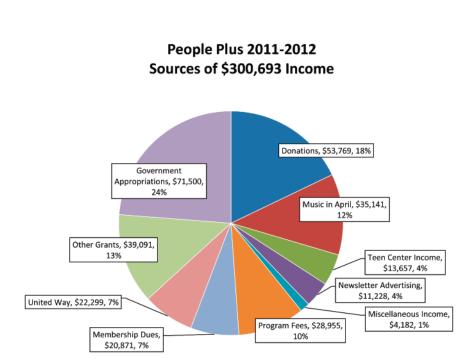
Pinochle is a favorite activity for many People Plus members.

Teen Center

The Teen Center offers a central place where young people can meet safely to explore creative outlets, share their talents, participate in inter-generational activities, and develop into well-rounded adults. It is open after school, Monday, Tuesday and Thursday 2:30-5:30 and during summer vacation. Membership is free to area students in grades six-12.

With a grant from the Alfred M. Senter Fund, the Teen Center was able to offer free SAT preparation classes to 21 students in April.The Teen Center saw an average daily attendance of 13 teens. There were 1,872 visits, including many visits by teens with special needs. The program was supported by more than 100 volunteers who donated food, supervised activities, and worked on fundraising events.

Special thanks go to the Gelato Fiasco whose "Fool's Day Fiasco" raised over \$3,500 for the teens, to The Great State of Maine Air Show for their support of \$750, and to the volunteers who worked at both of these events.



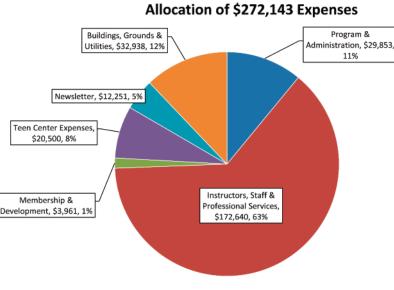
Operating Results

(Results are preliminary and have not been audited.)

Sources of Teen Center Income:

Town of Brunswick \$5,000; United Way \$3,250; Donations \$2,025; Gelato Fiasco fundraiser \$3,382





NOTE: Net surplus includes \$15,000 in restricted grants for fiscal year ending June 30, 2013, plus equipment purchased with grant funding totaling \$5,476.88 and \$4,712 in a board-restricted endowment fund currently earning interest.

People Plus 2011-2012 Allocation of \$272,143 Expenses

We are Grateful to our Many Supporters.

Government

Town of Brunswick Town of Harpswell

Organizations (including Partners)

BARK Bath YMCA Bath Area Senior Center Big Brothers Big Sisters of Bath/Brunswick Brunswick Lodge 2043, BPOE **Brunswick Police Department Brunswick Rotary** Brunswick-Topsham Land Trust Curtis Memorial Library Nathaniel Davis Fund John T. Gorman Foundation Greater Bath Elder Outreach Network Kennebec Estuary Land Trust Maine Community Foundation Maine Health Access Foundation Merrymeeting Bay Triad Alfred M. Senter Fund Spectrum Generations Topsham Public Library United Way

Activity Groups

Civil War Book Club Course in Miracles People Plus Bridge Group People Plus Cribbage Group People Plus Quilters

Businesses

111 Maine Catering* A & M Counseling Associates PA Ameriprise Financial Services Androscoggin Dental Care Atlantic Regional Federal Credit Union Back Street Bistro & Lilee's* Bank of Maine **Bath Savings Institution Bayview Gallery Big Top Deli*** Bill Dodge Auto Group Border Trust **Bowdoin College** Brackett Funeral Home Brunswick Eye Care Associates Byrnes' Irish Pub* Captain Mike's* CHANS Home Health Care **Clementine Restaurant*** Cook's Lobster House*

Curtis A. Obery, D.M.D. Downeast Energy Edwards Jones Investments El Camino and Flipside" Frontier Cafe* Gelato Fiasco G.M. Wild Construction, Inc. Goodwin's Chevrolet - Mazda Greater Brunswick Physical Therapy Hammond Lumber Hancock Lumber Hannaford's* Henry & Marty* JHR Development of Maine Kathleen Winn, Dentistry Kennebec Tavern* Lambo Law Duet* Lee Auto Malls Martin's Point Health Care, Inc. Mid Coast Hospital Mid Coast Senior Health Center Midcoast Regional Redevelopment Authority Moncure & Barnicle Morton Real Estate myopensoftware.org* Neighbors, Inc. Norway Savings Bank Office of Cornelia C. Viek, CPA Pedro O'Hara's* Pre-Cast Concrete Products of Maine, Inc. Primerica Financial Services Priority Group, LLC Providence Service Corporation of Maine Richard's German American Cuisine* **Riley Insurance Agency** Rousseau Management, Inc. Ruby Tuesday Run with Soup* Scarlet Begonias* Spectrum Generations Stetson's Funeral Home T. Kevin Sullivan, D.M.D., LLC Supervalu, Inc. Tavern at Brunswick Station* The Great Impasta* The Highlands Thornton Oaks Trattoria Athena* Vail's Tree Service, Inc. Wicked Joe Coffee* Wild Oats*

*In-Kind Donors

Individual Donors

Marion and Vincent Abramo Paul M. Abramson Claudia Labella Adams John Andrew Maureen Anthoine-Orlandini Elliot Ashlev Wanda and David Barlag Michelle Beeman "In honor of Ed Harris' work" Henry P. Beltramini Sheila Benner William F. Berkowitz Raymond Bernier Ernest Bevilacqua Mary and Robert Biette Carol Bondy Charles J. Booth Albert Boothby, Jr. Mr. and Mrs. Armand D. Bouchard Jeanne d'Arc Bourque Lionel E. Bourgue Richard K. Brautigam Anna M. Breinich Joan Brewer Rosemary C. and Gordon L. Brigham Julia Brown Donna Bubar Marlene A. Budd Marybeth and James Burbank Lenora H. Burke Jeanne Burton Margaret Buthlay



Our talented quilters donated a quilt that was auctioned off at the Music in April fundraiser.

Harold L. Cain Doris D. Calloway Ruth Caouette Jordan Cardone Chloe Carmer Ann Carter Elly and Charles Cary Gertrude E. Catlin Susan B. Chadima and Michael Steitzer Darlene C. Chalmers Christine H. and Charles W. Chamberlain Theresa A. Champagne Winnie and James Chan Mary Ann and David Child **Richard Colburn** Susan Cole Rosaline Collins Jane and Frank Connors Kateri Costain Ethel M. and James L. Crispin **Christina Cromwell** Alice N. Cunningham-Spindler William Dana Carol and Robert Davis David Dearborn Alberta and Andrew DeBiasio Adair DeLamater Arestedis Demosthenes Glenda B. Derbyshire Ursula Desjardins Elizabeth Dexter Anne Wescott Dodd Carol and Donald Doele Diane and Daniel Doiron Nancy Dout Irene Dow Robert R. Dow Joan and James Drake Margery and Richard Dreselly Hannah Dring Carol B. Dube Claire Dubreuil Joanna Dumdey Yvette A. Dumont Nelia G. Dunbar Margaret E. Dunlop Georgette and Raymond Duval Marilyn Dwyer Sylvia Dyer Carolyn A. Earnest R. Cecil Eldredge Jacqueline Ellis and Andy Cook Margaret Enright Deborah J. and John B. Farnham Deana and Thomas M. Farrell Margaret (Peg) Fearon Debra J. Fitts Judith (Zottoli) Floyd Ruth and Robert Foehring Janet R. and Lawrence Foley

Carolyn Foster Lois Fournier Ann T. Frev James M. Friedlander Carol and Charles Frizzle Stacy V. Frizzle Robert A. Frost, Jr. Gayla J. Galbraith Heidi M. and William S. Gannon Nancy Garland Adele Gassette Virginia Gay Beverly and Richard Gelwick Caroline Giegold Cheryl C. Gifford Grayce D. Gill Richard A. Giustra Claire M. Lambert Gosselin Deborah Gould Burnita L. Graves Helen H. Greene Abbie M. and George W. Greenwood Yvette M. Griffin Lulu and Lee Grodzins Everett E. Hanke Alison Harris and Bernie Breitbart Jane T. and Edward J. Harris Mary Ann and Thomas Harty Peter Haughwout William E. Hayden Margery and Robert Healing Cynthia A. Hennessey Mary J. Herman and Angus S. King, Jr. Frank J. Heymann Cecilia and Clarence Hilyard Nancy Hoffman Elise A. Horsfall Irma E. Howard Judith A. and Jack E. Hudson

Elna Hunter Barbara and Harold Hutchinson Lois E. Hvde Michael J. Jacubouis Alice H. Johnson Ethelvn Johnson Anne C. and D. Lloyd Jones Jill Jones Judith Kamin Sally Jeanne Kappler Nancy Karp Paul Karwowski Sue and Jack Kennedy Colleen Kenyon Amy I. Kerr John L. Ketner, Jr. John Kilbourne Ernestine E. King Margo H. and David C. Knight Elizabeth L. and William T. Knowles Muriel Knowles Claudia and Dennis E. Knox Judith Krok Barbara F. Laffoley Therese E. Lamar and Robert Burgess Nancy and Ed Langbein Deane R. Lanphear Mary Ann and Armand Larochelle Judith M. Larrabee Carol and Al Layton Barbara Lemieux Julie and Scott L. Lemieux Connie Lewis and Calvin Hooker Mitchell A. Lewis Virginia and Mike Linkovich Patricia Livesay Joan T. LlorenteS. Catherine Longley Jacqueline Lord P. Jeanne Lothrop



Children in a summer math-enrichment program put on a carnival that raised nearly \$700.

Katharine H. Lyon and William T. Glidden "In honor of Greg Shea" Linda and Michael Machacek Norman Marriner Hope C. Martel Michelle L. and Andrew T. Mason Jennifer R. and William R. Mason Betty and Robert Masse Jeanne d'Arc and Dana Mayo Joanne C. McCartan Laurette McCobb Nan and John McCurrach Joanne and Vince McDermott George McKay Barbara and Parker McLaren Angelyn Medary Robert Mehlhorn Pamela Meister-Pourreyon and Andre Pourreyon Joan E. and Roland O. Melcher Alvina Menard Judith Michaud Karen and Barry Mills Patricia Moody Nancy A. Mooney Usher Moren Dorina C. and J. Roland Morin Georgette and Doug Morrell Nancy K. and Robert L. Morrell Eleanor and Richard Morrell Sandra Morrell and Charles R. Rooney, Jr. Arlene Morris and Steve Stern Sarah D. and John C. Moulton Jean E. Mulligan Carol Mulloy Cynthia D. MurphyDavid E. Nadeau Rita and Robert Nelson Ann and Richard Nemrow Suzanne M. Neveux Ruth and Larry Nies

Gabriele J. and Jurgen F. Niffka Elizabeth M. Niven Andrew A. Norton Helen A. Norton Marilvn Nulman Mary A. O'Connell Beverly A. Ouellette Barbara and David Page Catharine and Dillwyn Paiste, IV Harriet and Herbert Paris Polly T. Parnell William Peabody James J. Pepper Elizabeth Pettigrew Joan C. and Walter H. Phillips James S. Pierce Alice P. Ponziani Paul F. Putnam Robert Rainville Arleen Rancourt Susan H. and David P. Reed Barbara Reinertsen Edith Rentz Brenda and Douglas Rice Joanne Rogers Alice W. Rossiter Christine and Ronald Roy Barbara and Donald Russell Fraser Ruwet Rodney G. Sarle K Schmidt Marion SchneiderMargaret C. Schultz Keri S. and Mark E. Seitz David D. Selleck Carolyn Skolfield Jill H. and Charles G. Small Gloria S. Smith Rudi Smith Susan C. Smith

Clara Sollecito Harriet E. Soulen Evangeline M. Sparks Patricia E. and William T. Spock Dan Stadden Brenda R. and Ronald R. Stadden Judy and Ernie Stallworth Marjorie E.Stanley Mr. and Mrs. Richard I. Stark Philip Steadman Joan M. Steele Wilda L. Steinkuhler Maybelle Sturgeon Dorothea Sulzer Nancy Swinbourne Anne and David Taft Joan Tarazewich Denise and Sheldon Tepler Joe Thiboutot Pauline B. Thorpe Maryli Tiemann Nancy and Ralph Tucker, Jr. Raymond H. Tufts Rea Turet Jacqueline Tuttle Maria Van H. Woodman La Verne Vayo Ruth Vogel Claire Wallace Francis Walls Judith C. Walsh Edward Ward Tina Ware Judith D. and Harry K. Warren Corie Washow John Wasileski Susan and Gary Weaver Gloria and Henry Welzel Margaret P. Wetzel Marilyn and Samuel Whitaker Elizabeth White Rupert B. White Susan and Charles White Sally and Donald Whittemore J. Louise Whittier Lois and David Widmer Judith Wilbur Nancy Wilds and Preston Lea Janet A. and Martin L. Wilk Preston Wilkins Margaret A. Wilson and Lloyd M. Van Lunen Suzan Wilson Wesley Wood Frances Woodring Susan Wygal and J. Gregory Shea Barbara A. Wyman



The Gelato Fiasco fundraiser for the Teen Center is a community favorite.

Board and Staff

June 30, 2012

Board of Trustees

Officers

J. Gregory Shea, *Chairperson** Gordon Brigham, *Vice Chairperson* Charles Frizzle, *Treasurer* Ann Frey, *Secretary*

Trustees

Claudia Adams **Richard Brautigam*** Lennie Burke **Darlene Chalmers Robert Davis** Thomas Farrell (Ex-Officio: Director, Brunswick Parks & Recreation William Gannon Alison Harris Jack Hudson Don Kniseley Deane Lanphear Joan Phillips* James Pierce Fraser Ruwet Dan Stadden (Student, Brunswick High School) Corie Washow

*J. Gregory Shea, Richard Brautigam, and Joan Phillips retired at year end.

Staff

Stacy Frizzle, *Executive Director*

Rebecca Banks, Program and Outreach Coordinator

Peter Coffin, Teen Center Coordinator

Frank Connors, Member Services Coordinator

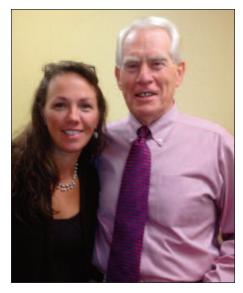
Elizabeth White, Office Manager

Mike Fligel, Administrative Support

Dottie Moody, *Administrative* Support

Kathy Muench, Administrative Support

Tom Bouchard, Custodian



Executive Director Stacy Frizzle and Board Chair J. Gregory Shea



Volunteer Hank Welzel made planter boxes that add color to the People Plus entrance.